04-09-08



Docket No.: NY-WELLA-204-US

(10207602)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Karl-Heinz Pitsch

Application No.: 10/647,980

Confirmation No.: 3076

Filed: August 26, 2003

Art Unit: 3627

For: CLIENT RELATIONSHIP MANAGEMENT

AND PRODUCT DISTRIBUTION

SYSTEM AND METHO

Examiner: Paul Danneman

AMENDMENT UNDER 37 C.F.R. § 1.111

Mail Stop Amendment P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action dated January 7, 2008, Applicant submits the following amendments and remarks.

Amendments to the Claims are reflected in the Listing of Claims which begins on page 2 of this paper.

Amendments to the Drawings begin on page 10 of this paper and include attached replacement sheets.

Remarks/Arguments begin on page 11 of this paper.